

FY10 Annual Report

LEOMINSTER PUBLIC LIBRARY

WWW.LEOMINSTERLIBRARY.ORG

MISSION

The Leominster Public Library is a service organization which provides information in various formats free to the residents of Leominster and the surrounding communities. The purpose of the public library is (1) to provide information, materials, programs, technology, systems, facilities, and services which are most wanted by the residents of our service area; (2) to provide safe, easy, and convenient access to these services and (3) to actively work to raise awareness and promote our services to the community and organizations within our service area.

SERVICE HIGHLIGHTS

To the Honorable Mayor and Members of the City Council:

I herewith submit the Annual Report of the Leominster Public Library for the fiscal year July 1, 2009 to June 30, 2010:

- Offered 3,290 hours of service
- Loaned 373,195 books, audio-books, DVDS, video cassettes, compact discs, museum passes, and discovery kits
- Answered 43,370 information/reference questions in-person, by telephone and via the Internet
- Presented 384 programs attended by 15,112 patrons of all ages
- Processed 34,763 network transfers & interlibrary loans for Leominster Library patrons
- Provided 44,980 sessions of public computer use
- Provided full library service to 24,523 registered Leominster residents
- Utilized 3,165 hours of volunteer assistance
- Added 9,527 new items to the library's collection
- Provided library meeting and group study room space 3,165 times for community groups, non-profit organizations, and individuals
- Registered 781 Friends of the Leominster Library members

OUR LIBRARY HAD 286,230 PATRON VISITS FROM JULY 1, 2009 TO JUNE 30, 2010



Something magical is always happening @ the Leominster Public Library

Since the expanded and renovated library opened in June 2007:

- Circulation is up 39%
- Computer use is up 111%
- Meeting room use is up 700%
- Number of information questions is up 117%
- Number of programs presented is up 27%
- Attendance to programs is up 57%

BOARD OF TRUSTEES

Gilbert Tremblay
Chairman
Term Expires: 4-15-13

Carol Millette
Vice-Chairman
Term Expires: 4-15-13

Nancy Hicks
Secretary
Term Expires: 4-15-11

Kathleen Daigneault
Term Expires: 4-15-12

Robert Salvatore
Term Expires: 4-15-09

Jeanne Zephir
Term Expires: 4-15-11

MUNICIPAL BUDGET AND STAFFING SUMMARY DATA

Fiscal Year	Budgeted Staffing	Adopted Budget	Percentage Increase
F.Y. 2010	19 FTE	\$1,154,095	-5%
F.Y. 2009	19 FTE	\$1,213,601	8%
F.Y. 2008	18 FTE	\$1,123,911	20%
F.Y. 2007	18.5 FTE	\$ 916,897	5%

Email from library patron

Subject: World's Best Librarians

I just wanted to take a moment to compliment the facility and staff of the Leominster Library.

. . . I am a very avid reader, as well as a patron of your DVD collection and occasionally your CDs. I just checked my reading history and it contains 1,261 items.

I have to tell you that I look forward to my frequent (several times a week) visits to the Leominster Library. The new facility is very nice and provides a wide-array of material, as well as a pleasant place to read and work on my laptop.

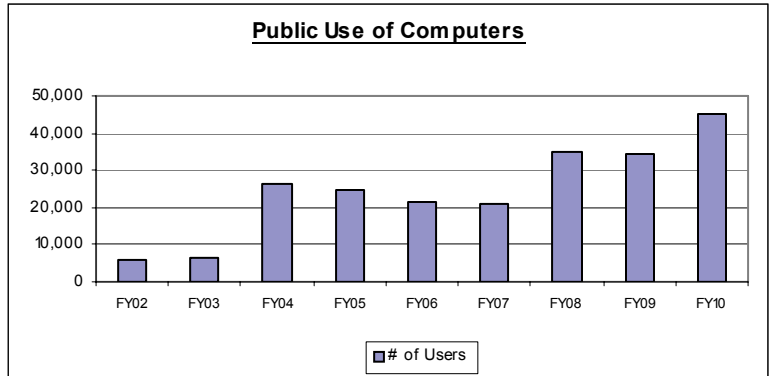
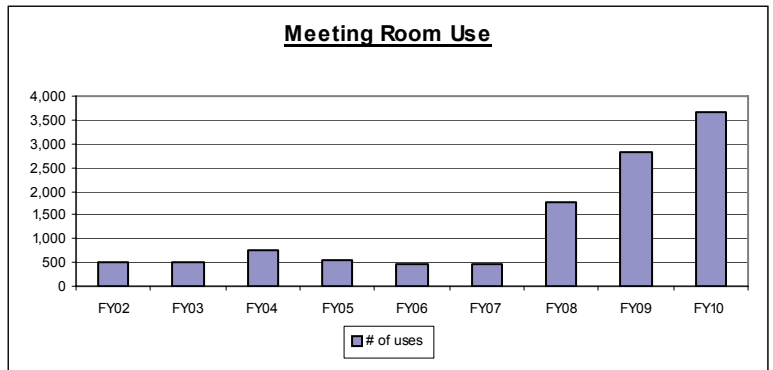
However, the best feature is the staff. They are always courteous, efficient and pleasant. I really cannot compliment them enough. . . . Congratulations on having "The Best Librarians in the World." I am fortunate to be a patron.



The Three Tenors performed as part of the library's popular Spend Sunday Afternoons at the Library series, drawing 180 people who delighted in the music of the '50s, '60s and '70s.

NOTEWORTHY

- Launched the Grant Resource Center- Leominster to support fundraising efforts of area non-profits.
- Finalized remediation required for library's walkways and ramps, and obtained permanent occupancy permit.
- Accepted as a Foundation Center Cooperating Collection by the Foundation Center of New York to provide additional resources to area non-profits in the Library's Grant Resource Center.
- Deployed seven (7) new public access computers through Year 1 of the Gates Foundation Grant.
- Installed "People Counters" at both the Pearl Street and West Street entrances.
- Finalized computer VLAN project, and moved all public computers to new FIOS connection to better control costs.
- Planned and executed 3rd annual celebration of the Dr. Martin T. Feldman Children's Room, and the 2nd and 3rd annual Clara Lane Memorial Concerts funded through private donations.
- Planned programs to celebrate the 100th anniversary of the 1910 library building with a portion of these programs presented in the 2nd half of FY10.
- Developed and Trustees' approved new Library Programming Policy to address the many issues that have arisen since the new library opened in June 2007.
- Developed library Facebook page to promote teen programs and services.
- Received a mini-grant from the Central MA Library System for \$1,000 to create a research-based/validated Mental Health Collection.



FY10

Total Library Operating Income

Municipal	\$ 1,154,095
State Aid	\$ 47,444
Non-Recurring Income	
Friends	\$ 18,530
Grants	\$ 9,075
Trust Funds	\$ 3,987
Monetary Gifts	\$ 15,925