

# LEOMINSTER PUBLIC LIBRARY

WWW.LEOMINSTERLIBRARY.ORG

## MISSION

The Leominster Public Library is a service organization which provides free information in various formats to residents of Leominster and the surrounding communities. The purpose of the public library is to provide those library materials, information, programs, and services which are most wanted by the residents of the service area; to provide convenient access to materials and information; and to actively work to make community members and organizations aware of the resources and services provided by the Leominster Public Library.

## BOARD OF TRUSTEES

Gilbert Tremblay  
Chairman  
Term Expires: 4-15-13

Carol Millette  
Vice-Chairman  
Term Expires: 4-15-13

Nancy Hicks  
Secretary  
Term Expires: 4-15-14

Mark Bodanza  
Term Expires: 4-15-14

Robert Salvatore  
Term Expires: 4-15-14

Susan Chalifoux Zephir  
Term Expires: 4-15-14

## SERVICE HIGHLIGHTS

To the Honorable Mayor and Members of the City Council:

I herewith submit the Annual Report of the Leominster Public Library for the fiscal year July 1, 2011 to June 30, 2012:

- Offered 3,279 hours of service
- Loaned 374,262 books, audio-books, DVDS, video cassettes, compact discs, museum passes, and discovery kits
- Answered 42,279 information/reference questions in-person, by telephone and via the Internet
- Presented 437 programs attended by 16,536 patrons of all ages
- Processed 38,036 network transfers & interlibrary loans for Leominster Library patrons
- Provided 52,062 sessions of public computer use
- Provided full library service to 26,093 registered Leominster residents
- Utilized 3,175 hours of volunteer assistance
- Added 9,075 new items to the library's collection
- Provided library meeting and group study room space 4,207 times for community groups, non-profit organizations, and individuals
- Registered 737 Friends of the Leominster Library members

**Note to the library staff from a Leominster resident who was graduating from the Mount Wachusett Community College Nursing Program:**

*"I'd like to thank you all for your support and kindness throughout my nursing journey. You were all angels. Your advice, your kindness and help are unforgettable. May God bless you all!" Nancy O.*



5th Annual Feldman Family Children's Festival

## SNAPSHOT DAY—April 12, 2012 A Day in the Life of the Leominster Public Library

Patron visits: 1,028  
Library programs: 4  
Program attendance: 200  
Circulation: 1,119  
Use of public computers: 191  
Information questions: 50  
Use of meeting/group study rooms: 19  
New borrowers: 3

## MUNICIPAL BUDGET AND STAFFING

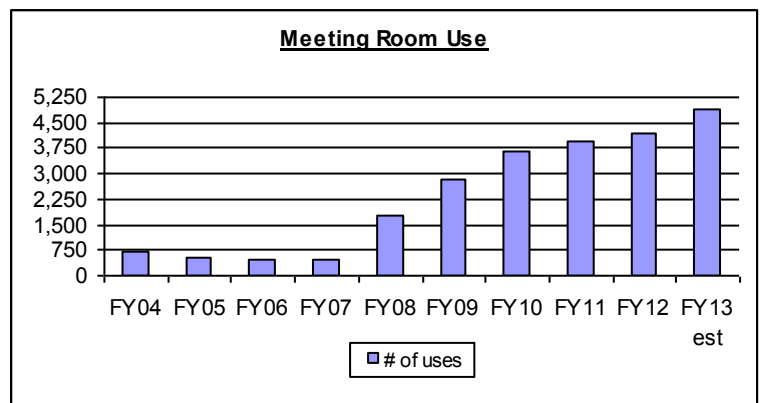
Fiscal Year	Budgeted Staffing	Adopted Budget	Percentage Increase
F.Y. 2012	19 FTE	\$1,216,608	4.5%
F.Y. 2011	19 FTE	\$1,163,826	< 1%
F.Y. 2010	19 FTE	\$1,154,095	-5%
F.Y. 2009	19 FTE	\$1,213,601	8%

## NOTEWORTHY

- ◆ Migrated C/WMARS library network system to open source software.
- ◆ Provided identification signage for all public library art work.
- ◆ Developed partnership program with IRS and area credit unions to offer the VITA (Volunteer Income Tax Assistance) program to the community.
- ◆ Completed donor book listing every individual and business that contributed to the library expansion and renovation project's capital campaign.
- ◆ Planned and executed Big Read grant programs and book discussion groups.
- ◆ Developed partnership agreement with the Leominster Historical Society to present cooperative biannual programs to be held at the library as part of its "Spend Sunday Afternoons at the Library" series.
- ◆ Developed Downloadable Media page on library website, and expanded electronic content available to Leominster residents.
- ◆ Partnered with Leominster Access Television and the Leominster Historical Society to present a screening of the 1938 Hollywood film *It Happened in Leominster*.
- ◆ Served as a City Warming Station during the week following the storm of October 29, 2011, while much of the community remained without power.



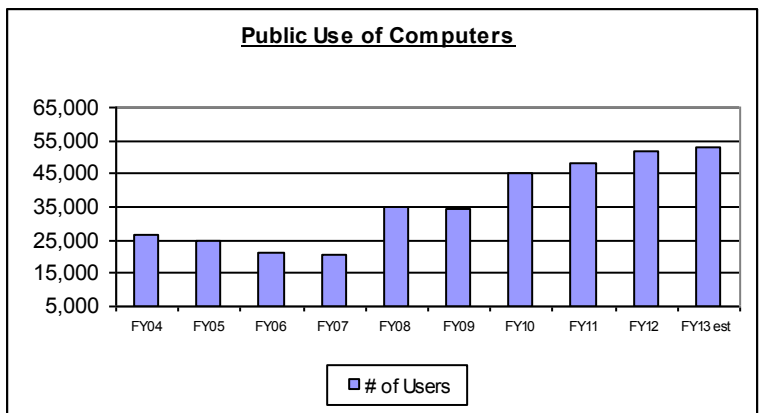
Author Stephen Puleo presented *The Boston Italians* on Sunday, November 6, 2011



### Leominster's Big Read "*To Kill a Mockingbird*"

The Pulitzer Prize-winning novel *To Kill a Mockingbird* was seen and discussed throughout Leominster during the winter and spring of 2012, as the library led the community in its first ever "Big Read". The library was one of 76 non-profit organizations nationwide which received a grant from the National Endowment for the Arts in partnership with Arts Midwest to carry out a Big Read program in 2012.

A variety of programs were presented, including book discussions, lectures, concerts, a film marathon, a dramatic reading by Leominster High School students, and an essay contest. These Big Read events were attended by over 700 people.



### FY12 Total Library Operating Income

Municipal	\$ 1,216,608
State Aid	\$ 47,967

### Non-Recurring Income

Friends	\$ 21,460
Grants	\$ 375
Trust Funds	\$ 1,828
Monetary Gifts	\$ 10,240